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*FIERCELY COMMITTED. PROUDLY INDEPENDENT.*

## TO OUR CLIENTS AND PARTNERS:

First and foremost, we hope that you and your family are well and continue to stay well. Although COVID-19 has disrupted all of our lives, we want to assure you that XS Brokers remains fully operational and ready to support your business.

***Our mission is to provide you with the highest level of service and expertise.*** On March 16, we enacted our Business Continuity Plan whereby all of our employees started to work remotely. Our Underwriters, Claims and Accounting teams all stand ready to assist you.

### Submissions

Send submissions to [submissions@xsbrokers.com](mailto:submissions@xsbrokers.com) or you can reach out to your Underwriter directly. If you need any contact details for our underwriting team, that information can be found [here](#).

### Premium Payments

The easiest way to submit premium payments is via our online portal. Agents and Insureds have the option to pay via Bank Account ACH or Credit Card transaction by clicking [here](#).

### Claims

Submit all first notices of loss to [claims@xsbrokers.com](mailto:claims@xsbrokers.com). Our Claims team stands ready to assist.

These are certainly challenging times, but with each day that goes by I can't help but be struck with how effectively our industry is stepping up to the challenges. Through remote work initiatives, we are providing uninterrupted communication between Insureds, Agents, Brokers and Carriers. It is evident that our industry is well equipped to handle this temporary crisis.

We at XS Brokers wish you and your families good health.

Sincerely,

Eric Wirkus, *President*

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