

Message to our agent and broker network

Dear RMS Agents & Brokers –

In response to the events and reaction surrounding the Coronavirus, we wanted to let you know that we are thinking of you, your families and those in your offices. I hope you and your families are safe and well. As the COVID-19 outbreak redefines the new normal and alters our calendar priorities there is no doubt this is a challenging time for all.

These extraordinary times reinforce the need for us to act together, to keep not only our families, employees and communities healthy, but also assist our businesses and mutual hospitality clients where we can. We are actively communicating with our insurance company partners surrounding policy wording and any available options on the hospitality program. All the program insurance carrier personnel have been scattered, working remotely, so the decisions by insurance company committees on the response to COVID-19 will take some time to develop. We will keep you posted on our efforts.

Please note, the “RMS Remote Working Platform” has already been in place with our staff for over five (5) years and again it’s proving constructive and effective. We will stay in continuous contact, working hard and confident that we can help create a positive future. Please do everything you can to remain safe and healthy.

All the best,

Mark

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