

Coronavirus Response

For more than a century, the story of EMPLOYERS[®] has been one of evolution, adaptation and growth in the dynamic workers' compensation insurance industry. Current events call for yet another adaptation to continue to deliver superior service for our agent-partners, our policyholders and their covered employees. For the time-being, EMPLOYERS will be implementing a work-from-home structure for most of our employees across all our offices.

We made this decision to ensure continuity of service and protect the health and safety of our employees, their families and their communities.

We expect minimal disruption in our business services during this time, though we anticipate a manageable adjustment period as we – and the nation – adapt to a “new normal” as we collectively deal with the COVID 19 Coronavirus. All of our employees are expected to remain responsive to your needs and your existing points of contact should not change. EMPLOYERS' significant investments in technology and automation over the last few years have positioned us well for this arrangement.

There are several indications that the outbreak is in its early stages and we expect both the pandemic and the national response will continue to evolve. To help manage communication in the weeks to come, we've established a dedicated web page that will provide the latest relevant information from EMPLOYERS about our business operations along with reputable business resources at <https://www.employers.com/us/en/resources/breaking-news/coronavirus.jsp>.

We appreciate your partnership and business, as well as your flexibility and patience during this unprecedented time. We look forward to the continued opportunity to serve you.

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